

Pygmy Guides Client Satisfaction Survey

Where did you hear about Pygmy Guides? _____

Would you recommend Pygmy Guides to other people? _____

1 = strongly disagree and 5 = strongly agree

Personnel answering the phones and emails had broad knowledge: 1 2 3 4 5

Personnel on the phones were friendly: 1 2 3 4 5

All of your questions were answered: 1 2 3 4 5

Website was easy to navigate: 1 2 3 4 5

Your trip was what you expected it to be: 1 2 3 4 5

Van was clean and transportation was acceptable: 1 2 3 4 5

Guide had extensive knowledge of the area: 1 2 3 4 5

Guide was friendly and personable: 1 2 3 4 5

Guide lead a safe trip that made you feel comfortable: 1 2 3 4 5

Guide was on time and had good time management: 1 2 3 4 5

Meals were of adequate size: 1 2 3 4 5

Meals were fresh and of good variety: 1 2 3 4 5

Snacks were adequate and of good variety: 1 2 3 4 5

All dietary considerations were met: 1 2 3 4 5
